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# A New Dispersion Control Chart for Handling the Neutrosophic Data

ZAHID KHAN<sup>1</sup>, MUHAMMAD GULISTAN<sup>10</sup>, WATHEK CHAMMAM<sup>2</sup>, SEIFEDINE KADRY<sup>10</sup>, AND YUNYOUNG NAM<sup>10</sup>, (Member, IEEE)

<sup>1</sup>Department of Mathematics and Statistics, Hazara University Mansehra 21130, Pakistan

Corresponding authors: Wathek Chammam (c.chammam@mu.edu.sa) and Yunyoung Nam (ynam@sch.ac.kr)

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**ABSTRACT** The control chart based on mean deviation (MD) is customary used as a robust alternative to the existing Shewhart control charts for observing changes in dispersion parameter of the process. The existing model of MD control chart is rooted under the assumption that indeterminate observations are not included in measured quality characteristic. If, inspected quality data entail some indeterminate and vague information, typical design of the MD control chart could not be effectively employed. This study originally presents an appropriate generalized design namely neutrosophic mean deviation (MD) control chart that could accommodate imprecise observations in collected quality characteristic variables. Under the neutrosophic situation, the related properties of this newly MD design have been derived. Using simulated data, performance of the MD control chart in terms of neutrosophic average run length (ARL) is investigated. The performance of proposed MD control chart relative to existing competitor designs has been evaluated. The study reveals that proposed design of MD chart outperforms as to existing counterparts in terms of statistical power. To illustrate the efficacy of this new design, real data from a manufacturing company has been used to describe the control procedure of the proposed MD control chart.

**INDEX TERMS** Fuzzy control charts, probability limits, mean deviation, neutrosophic data, variability control charts.

### I. INTRODUCTION

The existence of normal variation in almost every manufactured item is the most likely phenomenon due to different inherent factors. In statistical procedures, control chart approach is used as one of primary tools to study different variability components so that abnormal variation, resulting from different causing factors can be pinpointed [1]. Currently, control charts are extensively employed as a statistical procedure, particularly in industries to identify the contributing factors of normal and abnormal variation in manufactured products in view of some quality characteristics. In quality control frameworks, measured quality characteristic variables are assumed to be stable both in the location and scale parameters because unfavorable changes significantly

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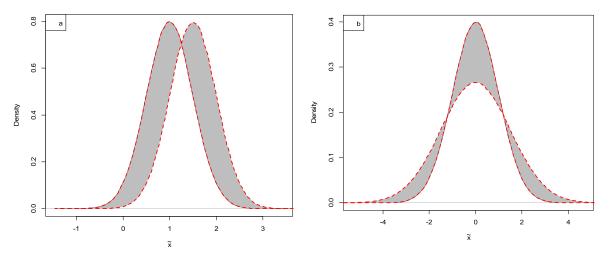
effect on these distribution parameters of quality characteristic measurements [2]. The process average and variability are therefore needed to be controlled by using variety of charts available in literature. In back, 1920s, Shewhart proposed a variety of control charts for observing stability in mean and process variability [3]. The R chart is based on simplest statistical measure namely range (R) and S chart rooted on a relatively good measure of variability called standard deviation (S). Both primary charts are generally suggested for observing the process variability [4]. Additionally, R chart is inferior in view of losing efficiency for smaller sample size and wasting data information in its calculation. In contrast, the underlying statistic of S control chart is not a robust measure of variability and becomes greatly influenced by existence of outliers in data [5]. In many realistic situations where data with tiny errors are processed, the MD statistic which is another dispersion measure has advantage over the

<sup>&</sup>lt;sup>2</sup>Department of Mathematics, College of Science Al-Zulfi, Majmaah University, Al-Zulfi 11952, Saudi Arabia

<sup>&</sup>lt;sup>3</sup>Department of Mathematics and Computer Science, Faculty of Science, Beirut Arab University, Beirut 115020, Lebanon

<sup>&</sup>lt;sup>4</sup>Department of Computer Science and Engineering, Soonchunhyang University, Asan 31538, South Korea





**FIGURE 1.** Neutrosophic normal distribution (a) with imprecise mean,  $\tilde{\mu} = [1, 2.5]$  (b) with imprecise standard deviation,  $\tilde{\sigma} = [1, 1.5]$ .

traditional S statistic as mentioned in [6]. The mean deviation has a variety of versions in which deviation from median is not potentially influenced by outliers in the processing data [7]. The MD measure is superior to S in contaminated situations in the processing data [8].

Dealing with empirical data, while employing MD statistic occasionally works better than S [9]. The MD is not consistently efficient than S statistic under ideal assumption of perfect normal distribution [10]. Many realistic situations requite assumption of normality that is not being met [11]. Due to this apparent superiority of MD statistic, Sun et al. [6] presented MD control chart for dispersion monitoring. Based on other related measures many researchers proposed various control charts for monitoring the dispersion parameter of the process details on which can be seen in [12]. The design of Shewharttype control charts is found on notion of crisp data that are not always available in some real situations [13]. The imprecision in distribution parameters or vagueness in measured quality characteristics may result in uncertainty environment. In such scenarios, dealing with traditional control chart approach is not applicable however; it becomes necessary for control chart practitioners to construct fuzzy structure for the control charts in order to accommodate indeterminacy in data. Huang et al. [14] presented extensive overview of the fuzzy control charts.

The classical set logic is further extended to instituted and subsequently neutrosophic set by incorporating indeterminacy as an independent membership component [15]. In practical applications, assumption of exact values available for computing quality characteristics is not likely to be met [16]. Zhao *et al.* [17] initially interpreted an idea of neutrosophic data which is an extension of classical data. As a result, many researchers working in the field of quality control also introduced generalized design structures of many existing control charts which allow dealing vague data information on the studied variables. First time, Asalm introduced the applications of the neutrosophic statistics in the field of

statistical quality control [18]. Recently, Aslam and Khan designed the neutrosophic version of X-bar chart for monitoring the indeterminate mean parameter of the process [19]. The neutrosophic  $S^2$  control chart for observing the scale parameter is given in the work [20]. Under neutrosophic and repetitive sampling scenarios attribute control chart has been established in [21]. There are many other neutrosophic version of well documented control charts and related areas, details on which can be found in references [22]–[27].

This study develops a new variability control chart namely a  $\widetilde{MD}$  under the assumption that imprecise observations are encountered in the processing data and exact values are not readily available. The propose design of  $\widetilde{MD}$  represents a generalized structure and coincides with the existing design of the MD control chart under zero indeterminacy in processing data and design parameters.

The remainder of paper is outlined in sections as follows. The proposed design of  $\widetilde{MD}$  control chart is presented in Section II. Section III, illustrates the monitoring process of  $\widetilde{MD}$  control chart and covers the related concept of the  $\widetilde{ARL}$  using simulated data. The usefulness of proposed chart with other competitor designs is provided in Section IV. Section V, demonstrates the set-up procedure of  $\widetilde{MD}$  control chart on real data case in details. Eventually, Section VI concludes the findings of the study.

# **II. PROPOSED DESIGN**

The proposed design of  $\widetilde{MD}$  control chart is relying on the assumption that an indeterminate random sample  $\widetilde{n} \in [n_L, n_U]$  is taken from the neutrosophic normal distribution with imprecise parameter values  $\widetilde{\mu} \in [\mu_L, \mu_U]$  and  $\widetilde{\sigma} \in [\sigma_L, \sigma_U]$ . The neutrosophic distribution is an extended form of the classical normal distribution [26]. For instant, neutrosophic normal density curves for various imprecise parameters are portrayed in Figure 1.

Figure 1 (a) shows that distribution is stable at precise shape parameter which is equal to 1 but, the mean is



indeterminate and varies in range [1, 2.5] whereas Figure 1(b) shows distribution with indeterminate standard deviation that varies in range [1, 1.5]. In each graph, shaded area between the curves represents indeterminate region of the neutrosophic normal distribution. This example illustrates the idea behind the neutrosophic normal distribution. Similarly, distribution with both neutrosophic parameters can be established.

The proposed chart utilizes the  $\widetilde{MD}$  which is defined for neutrosophic random sample of size  $\widetilde{n}$  as:

$$\widetilde{MD} = \frac{\sum_{i}^{n} |\tilde{x}_{i} - \tilde{m}|}{\tilde{n}}, \quad \tilde{m} \in [m_{L}, m_{U}], \ \tilde{n} \in [n_{L}, n_{U}] \quad (1)$$

where  $\tilde{m}$  is sample neutrosophic median.

Equation (1) represents the neutrosophic mean deviation based on neutrosophic random sample and is a robust measure of process variability.

Let the quality characteristic say W follows the neutrosophic normal distribution  $N\left(\widetilde{\mu},\widetilde{\sigma}^2\right)$ . To derive the proposed chart, it is required to define the relationship between  $\widetilde{MD}$  and unknown but true value of neutrosophic dispersion parameter  $\widetilde{\sigma}$ . Let a neutrosophic random sample  $\widetilde{x}_1,\widetilde{x}_2,\ldots\widetilde{x}_{\widetilde{n}}$  is taken from  $N\left(\widetilde{\mu},\widetilde{\sigma}^2\right)$  and neutrosophic random variable  $\widetilde{T}$  represents the required relationship as:

$$\widetilde{T} = \frac{\widetilde{MAD}}{\widetilde{\sigma}}, \quad \widetilde{T} \in [T_L, T_U].$$
 (2)

The distributional curve of the neutrosophic test statistic  $\widetilde{T}$  exclusively depends on the neutrosophic sample size  $\widetilde{n}$ . For smaller sample size; the distribution behavior of  $\widetilde{T}$  statistic is not symmetric even for the normally distributed quality characteristic. In order to meet the general model of the Shewhart control chart for the neutrosophic data, it is required to derivate the mean and standard deviation of the statistic defined in (2).

Taking expectation, (2) provides

$$E\left(\widetilde{T}\right) = \frac{E\left(\widetilde{MD}\right)}{\widetilde{\sigma}}.$$
(3)

For in-control process,  $E(\widetilde{MD})$  can be replaced safely by an estimate  $\widetilde{MD}$ , the mean of all neutrosophic samples for the quality characteristic under study.

Thus (3) implies that:

$$\hat{\widetilde{\sigma}} = \frac{\widetilde{MD}}{E\left(\widetilde{T}\right)} \tag{4}$$

Let

$$E\left(\widetilde{T}\right) = \widetilde{t}_2, \quad \widetilde{t}_2 \in [t_{2L}, t_{2U}].$$
 (5)

Equation (5) represents the mean of the neutrosophic test statistic  $\widetilde{T}$  which is difficult to derive analytically due to unclosed form of the integral for the normal density function. However, simulation results as provided in [6] can be utilized for finding the value of  $\widetilde{\tau}_2$  for different sample size ranges.

Thus from (4), it is obvious that

$$\hat{\tilde{\sigma}} = \frac{\widetilde{MD}}{\widetilde{t}_2}.$$
 (6)

The expression for  $\hat{\sigma}$  in (6) is similar to the estimate of  $\sigma$  used in R and S control charts for dispersion monitoring [28].

Moreover, for the required standard error it has been supposed that

$$\sigma_{\widetilde{T}} = \widetilde{t}_3, \quad \widetilde{t}_3 \in [t_{3L}, t_{3U}]$$
 (7)

Again, with difficulty in analytically solution the simulation results can be set-up to find the values of  $\tilde{t}_3$  for different values of neutrosophic sample size.

Thus the variance of neutrosophic random variable  $\widetilde{T}$  from (2) can be written as:

$$\sigma_{\widetilde{T}} = \frac{\sigma_{\widetilde{MD}}}{\widetilde{\sigma}},\tag{8}$$

where  $\sigma_{\widetilde{MAD}}$  represents the neutrosophic standard error of the distribution of the statistic  $\widetilde{MD}$ .

From (7) and (8), the estimate of  $\sigma_{\widetilde{MD}}$  can be written as:

$$\hat{\sigma}_{MD} = \widetilde{MD} \frac{\widetilde{t}_3}{\widetilde{t}_2}.$$
 (9)

Thus, the neutrosophic parameters (i.e., *LCL*, *CL* and *UCL*) of the proposed control charts by using the Shewhart's general model can be expressed as:

$$UCL = \widetilde{MD} + 3\widetilde{MD}_{\widetilde{t}_{2}}^{\widetilde{t}_{3}}$$

$$CL = \widetilde{MD}$$

$$LCL = \widetilde{MD} - 3\widetilde{MD}_{\widetilde{t}_{2}}^{\widetilde{t}_{3}}$$
(10)

where 
$$\overline{MD} \in [\overline{MD}_L, \overline{MD}_U], \widetilde{t}_2 \in [t_{2L}, t_{2U}]$$
 and  $\widetilde{t}_3 \in [t_{3L}, t_{3U}]$ .

The validity of limits given in (10) is based on the assumption that quality characteristic under study follows the approximate neutrosophic normal distribution. However, the true distribution of  $\widetilde{T}$  is not symmetric for smaller sample size. Therefore the probability limits are realistic choice in real applications where generated data is not necessary from the assumed model [29].

Using the classical structures of probability limits for R, S and G control charts, the probability limits of the proposed neutrosophic designed then leads to:

$$UCL = \widetilde{T}_R \hat{\widetilde{\sigma}} \quad \text{with } P\left(\widetilde{T} \le \widetilde{T}_R\right) \ge 1 - \alpha_R$$

$$LCL = \widetilde{T}_L \hat{\widetilde{\sigma}} \quad \text{with } P\left(\widetilde{T} \le \widetilde{T}_L\right) \le \alpha_L \tag{11}$$

where  $\alpha = \alpha_L + \alpha_R$ , is the specified type-I erro, divided in right  $(\alpha_R)$  and left  $(\alpha_L)$  tail probability,  $\hat{\sigma}$  is estimated from subgroups data using eq (6),  $\widetilde{T}_L$  and  $\widetilde{T}_R$  are percentage points of the  $\widetilde{T}$  distribution at the specified value of n.

Thus (10) and (11) can be used to construct desired neutrosophic control limits of the  $\widetilde{MD}$  control chart. However, the LCL in 3-sigma limits sometimes set zero for negative values of LCL at small values of  $\widetilde{n}$  which is unrealistic meaning in case of dispersion measure. On other hand, probability limits given as defined in (11), always have a value for LCL, hence are much more effective than conventional 3-sigma



limits. The average run length (ARL) for the proposed chart based on probability limits can be derived.

Likewise, the neutrosophic structure of ARL has been used in many recent studies for assessing the performance of proposed control charts [30]. The  $\widetilde{ARL} \in [ARL_L, ARL_U]$  for proposed  $\widetilde{MD}$ -chart can be determined.

According to classical defined of ARL [31],  $\widetilde{ARL}$  for in control process can be defined as:

$$\widetilde{ARL}_0 = \frac{1}{\alpha} \tag{12}$$

where  $\alpha = 1 - Pr\left[LCL \le \widetilde{MD}_i \le UCL\right]$  is the probability of exceeding  $\widetilde{MD}_i$  from the constructed neutrosophic control limits.

Considering (11) and simplifying (3) implies:

$$Pr\left[LCL \le \widetilde{MD}_i \le UCL\right]$$

$$= Pr\left[\widetilde{MD}_i \le \widetilde{T}_R \widehat{\widetilde{\sigma}}\right] - Pr\left[\widetilde{MD}_i \le \widetilde{T}_L \widehat{\widetilde{\sigma}}\right]$$

Hence equation (12) becomes

$$\widetilde{ARL}_0 = \frac{1}{1 - Pr\left[\widetilde{MD}_i \le \widetilde{T}_R \widehat{\widetilde{\sigma}}\right] + Pr\left[\widetilde{MD}_i \le \widetilde{T}_L \widehat{\widetilde{\sigma}}\right]}$$
(13)

When the process is shifted to out of control state i.e.,  $\widetilde{\sigma}_1 = \Delta \widetilde{\sigma}_0$ , with shift constant  $\Delta > 1$  then

$$\widetilde{ARL}_1 = \frac{1}{1-\beta} \tag{14}$$

where  $\beta = Pr\left[\widetilde{MD}_i \leq \widetilde{T}_R \widehat{\sigma} \mid \widetilde{\sigma}_1\right] - Pr\left[\widetilde{MD}_i \leq \widetilde{T}_L \widehat{\sigma} \mid \widetilde{\sigma}_1\right]$  is probability under the alternative hypothesis that process has been shifted to new standard deviation  $\widetilde{\sigma}_1$ .

The ARL is an important indicator for measuring the performance of control charts. It has been used in the Section III for assessing the performance of  $\widetilde{MD}$  control chart.

### III. PROCESS MONITORING USING SIMULATED DATA

To monitor the scale parameter  $\tilde{\sigma}$  using the proposed chart depends upon the construction of conventional 3-sigma limits UCL and LCL defined in equation (10) and in case of probability limits, control limits defined in equation (11) would be used. The process is assumed to be working in a control state with scale parameter  $\tilde{\sigma}_0$ . Now it has been assumed that process is shifted to the new state with a scale parameter  $\widetilde{\sigma}_1 = \Delta \widetilde{\sigma}_0$  where  $\Delta \geq 1$  is a shift constant. Note here,  $\Delta = 1$  implies that process is stable at the value of monitoring parameter  $\tilde{\sigma}_0$ . If the quality of the observed process has been declined by the amount  $\Delta$  i.e.,  $\Delta > 1$ , how many expected number of samples immediately following this change are required to detect the shift. This would result in the sensitivity of the proposed chart against this shift and measure in terms of  $ARL_1$ . Now, we define all parameters given in (14) in order to obtain the  $\widehat{ARL}_1$  for the proposed chart. To this, let preliminary specify in control  $ARL_0 \in [500, 500]$  and  $\tilde{n}$ belongs to different range of sample sizes says  $\tilde{n} \in [2, 4, ]$ and  $\widetilde{n} \in [8, 10]$ . Total 10000 simulated random samples each

**TABLE 1.** The values of  $\widetilde{ARL}_1$  of the  $\widetilde{MD}$  control chart with  $\widetilde{ARL}_0 \in [100, 100]$ .

Δ	$\widetilde{ARL}_1$						
	$\tilde{n} \in$	[2, 4]	$\tilde{n} \in [8, 10]$				
1	[101.11,	103.73]	[89.04,	100.21]			
1.5	[57.57,	112.11]	[12.27,	18.29]			
2	[25.54,	86.65]	[2.94,	4.73]			
2.5	[14.06,	73.42]	[1.48,	2.16]			
3	[8.54,	57.67]	[1.11,	1.41]			
2.5	[5.85,	51.09]	[1.02,	1.14]			
4	[4.25,	43.59]	[1.00,	1.04]			
4.5	[3.28,	39.53]	[1.00,	1.01]			
5	[2.63,	35.07]	[1.00,	1.00]			

**TABLE 2.** The values of  $\widetilde{ARL}_1$  of the  $\widetilde{MD}$  control chart with  $\widetilde{ARL}_0 \in [500, 500]$ .

Δ	$\widetilde{ARL}_1$					
	$\tilde{n} \in$	[2, 4]	$\tilde{n} \in [8, 10]$			
1	[462.96,	520.83]	[438.59,	506.27]		
1.5	[209.21,	512.82]	[34.72,	62.93]		
2	[86.51,	398.41]	[6.21,	13.61]		
2.5	[46.25,	320.51]	[2.36,	4.79]		
3	[28.17,	243.90]	[1.42,	2.48]		
2.5	[18.48,	210.52]	[1.12,	1.63]		
4	[12.55,	173.01]	[1.03,	1.27]		
4.5	[9.10,	163.27]	[1.00,	1.11]		
5	[6.95,	146.19]	[1.00,	1.04]		

of size  $\tilde{n}$  have been generated from the neutrosophic normal distribution with indeterminate parameter  $\tilde{\mu} = \{0, 0.5\}$  and  $\widetilde{\sigma} = \{1, 1\}$ . From each sample,  $\widehat{MD}_i$  has been obtained. For each neutrosophic sample size  $\widetilde{n}$ , quantiles points of  $\widetilde{T}$  distribution are obtained for subsequent used in control limits that based on probability limits approach as defined in (11). The resulting  $\widetilde{ARL}_1$  values for  $\widetilde{MD}$ -chart at different values of the shift constant  $\Delta$  are computed and displayed in Table 1 and Table 2. control value of the average length i.e.,  $ARL_0 = 500$ , is always attended and remains within the computed interval. Note that if the process shifted by the amount  $1.5\Delta$  using neutrosophic sample [2, 4], on average [57.57, 112.11] number of samples are required to detect this shift. In general, it is obvious from Table 1 that at fixed value of  $\tilde{n}$ , the  $ARL_1$ value decreases as the value of shift constant  $\Delta$  increased which indicates that large shift is reasonably more quickly detected by the proposed chart. Moreover,  $ARL_1$  value at larger sample size approaches to unity with the increased of shift constant  $\Delta$ . Therefore, the proposed chart is reasonably sensitive to larger and moderate shifts in the process.

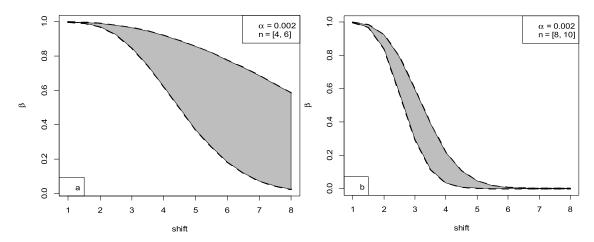


FIGURE 2. The  $\widetilde{OC}$  curves of  $\widetilde{MD}$  control chart at different neutrosophic sample size  $\widetilde{n}$ .

Similar conclusion can be followed from the results reported in Table 2.

In addition to  $\widehat{ARL}$ , neutrosophic characteristic curve  $(\widehat{OC})$  can be occasionally established to describe the ability of control for detecting the shift in the process. In order to construct  $\widehat{OC}$  curve for the proposed chart we assume the following hypothesis is being testing at specific value of  $\alpha$  for the observed process:

 $\widetilde{H}_0: \widetilde{\sigma} = \widetilde{\sigma}_0$  i.e., process is in control at scale parameter  $\widetilde{\sigma}_0$ .  $\widetilde{H}_1: \widetilde{\sigma} = \widetilde{\sigma}_1 = \Delta \widetilde{\sigma}_0$  i.e., process is shifted at scale parameter  $\widetilde{\sigma}_1$ .

Now the construction of  $\widetilde{OC}$  curve involves the probability of type-II error  $(\beta)$  which is defined for proposed chart in term of probability limits as:

$$\beta = Pr\left[\widetilde{MD}_i \le \widetilde{T}_R \hat{\widetilde{\sigma}} \mid \widetilde{\sigma}_1\right] - Pr\left[\widetilde{MD}_i \le \widetilde{T}_L \hat{\widetilde{\sigma}} \mid \widetilde{\sigma}_1\right]. \quad (15)$$

Equation (15) denotes the probability of accept the null false null hypothesis i.e., in fact process has been moved to new state with scale parameter  $\widetilde{\sigma}_1$  but we are committing the error by accept the null hypothesis that process is in control state with scale parameter  $\widetilde{\sigma}_0$ . Using the same preceding simulated data, the  $\widetilde{OC}$  curves of the  $\widetilde{MD}$  control chart are constructed for different neutrosophic samples are displayed in Figure 2 below.

The  $\widetilde{OC}$  curves in Figure 2 show that as the process shifted from hypothesized value  $\widetilde{\sigma}_0$ , the probability of committing the Type-II error decreased at a specific value of  $\alpha$  and  $\widetilde{n}$ . This means that the proposed chart will detect the larger shift more effectively as compared to smaller ones for given value of  $\alpha$  and  $\widetilde{n}$ . As the neutrosophic sample size increases, the probability  $\beta$  decreases for given value of  $\alpha$  and  $\widetilde{n}$  as shown in Figure 2(b). Accordingly, for larger sample sizes, the proposed control chart may become more powerful for detecting the shift of specific amount. For example, detecting the shift of 3 in Figure 2, the required power (i.e.,  $1 - \beta$ ) of  $\widetilde{MD}$  control chart belongs to intervals [0.036, 0.153] and [0.404, 0.703] for the neutrosophic samples [4, 6] and [8, 10] respectively. The neutrosophic area is represented by the

shaded region in Figure 2. Thus, the power curves are useful for visualizing the particular shift with specific probability and can be computed for comparing the performance of proposed chart with another counterpart.

### IV. COMPARISON WITH EXISTING CHARTS

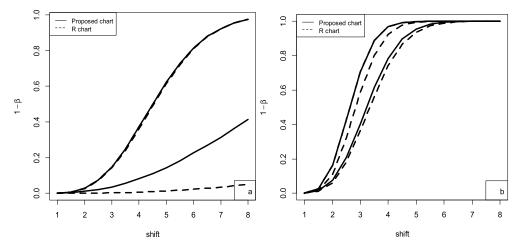
In this section, performance analysis of the proposed control chart is given with other existing neutrosophic charts. As the  $\widehat{MD}$  control chart belongs to the class of charts usually used for monitoring the process variability, therefore, the comparison of the  $\widehat{MD}$  control chart is given with other charts that are designed for variability monitoring under the neutrosophic environment. The neutrosophic design of the conventional R and S charts for monitoring the dispersion of the process exists in literature [19], [20]. Among the several statistical approaches, power curve is used as one of the effective tools for assessing the performance of different controls. The power of the proposed chart is defined as:

$$power = Pr\left[\widetilde{MD}_{i} > \widetilde{T}_{R}\widehat{\widetilde{\sigma}} \mid \widetilde{\sigma}_{1}\right] Pr\left[\widetilde{MD}_{i} < \widetilde{T}_{L}\widehat{\widehat{\sigma}} \mid \widetilde{\sigma}_{1}\right] \quad (16)$$

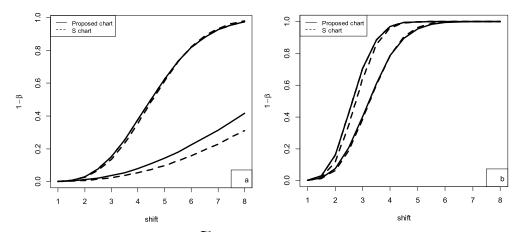
Equation (16) provides the probability of rightly rejecting the null hypothesis  $H_0$ . In our situation, if the plotted statistics  $\widetilde{MD}_i$  goes beyond the lower and upper probability limits for given value of false alarm probability  $\alpha$  and neutrosophic sample size  $\widetilde{n}$ , it would constitute the power of the  $\widetilde{MD}$  control chart. Any control chart that provides greater probability of correctly rejecting  $H_0$ , would be considered as an efficient approach for detecting the shift when in fact process has been shifted to new state with parameter  $\widetilde{\sigma}_1$ . Employing this approach, power of the test for proposed chart and its counterparts R and S charts have been computed for fixed value of  $\alpha = 0.002$ .

To achieve the power curves, simulated data likewise the previous section have been generated at various neutrosophic sample sizes using software R.3.2.5. For given value of  $\alpha$  and  $\widetilde{n}$ , power curves of proposed chart in comparisons with R and S charts are depicted in Figure 3 and Figure 4 respectively.





**FIGURE 3.** Neutrosophic power curves of  $\widetilde{MD}$  control chart and R chart at (a)  $\widetilde{n} \in [4, 6]$  and  $\alpha = 0.002$  (b)  $n \in [8, 10]$  and  $\alpha = 0.002$ .



**FIGURE 4.** Neutrosophic power curves of  $\widetilde{MD}$  control chart and S chart at (a)  $n \in [4, 6]$  and  $\alpha = 0.002$  (b)  $\widetilde{n} \in [8, 10]$  and  $\alpha = 0.002$ .

TABLE 3. Performance of the proposed design with existing in terms of ARL.

Shift	$\widetilde{ARL}_1$						
constant Δ	Proposed design a	et Existing design at					
	$\tilde{n} \in [4, 6]$	n = 5					
1	[104.60, 108.70	103.63					
1.5	[38.15, 57.94]	32.24					
2.0	[14.06, 25.87]	10.21					
2.5	[6.91, 14.25]	4.57					
3.0	[3.97, 8.74]	2.62					
3.5	[2.67, 5.88]	1.81					
4.0	[1.99, 4.25]	1.43					
4.5	[1.60, 3.28]	1.22					
5.0	[1.36, 2.62]	1.11					

Figure 3 and Figure 4 indicate that when process is in control with shift  $\Delta = 1$ , power is considerably closer to theoretical probability  $\alpha = 0.002$ . Whereas in case the

process shifts to out of control state with  $\Delta > 1$  at specific value of  $\tilde{n}$ , power of each control chart increases. However, clearly from Figure 3, that for given value of  $\widetilde{n}$ , proposed  $\widetilde{MD}$ control chart is more powerful than neutrosophic R chart for detecting shift in process parameter  $\tilde{\sigma}_0$ . For example, power of proposed  $\widetilde{MD}$  control chart for shift,  $\Delta = 5$  at  $\widetilde{n} \in [4, 6]$  is [0.147, 0.621] which is greater than the corresponding power [0.012, 0.613] of the neutrosophic R chart. The same is also true for other values of shift constant  $\Delta$  as shown in Figure 3. In addition, power curves in Figure 3 are evaluated at small and large neutrosophic sample sizes which show that different behaviors of power curves between the proposed chart and neutrosophic R chart. Here the difference of power is larger at smaller neutrosophic sample in comparison to large sample size. Whereas, the performance of neutrosophic S control chart as shown in Figure 4, is slightly better than R chart and closer to that of proposed MD control chart. However, overall performance of proposed chart substantially seems better than S chart across the various neutrosophic sample sizes. In addition to power curves, the performance of proposed design has been compared with the existing design of



TABLE 4.	The implementation	of proposed	chart on real	data example.
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Sample	$\widetilde{Y}_1$		Ŷ	; 2.	$\widetilde{Y}_3$		$\widetilde{\mathrm{Y}}_{4}$		$\widetilde{Y}_5$		$\widetilde{MAD}$	
Number									J		ı	
1	[124.18	125.83]	[123.12	123.31]	[125.13	125.68]	[124.21	125.37]	[124.60	125.24]	[0.852	1.506]
2	[123.46	124.42]	[125.5	126.36]	[125.09	126.27]	[125.39	125.64]	[124.21	124.96]	[0.348	1.322]
3	[126.47	127.46]	[123.33	124.71]	[124.22	124.77]	[124.81	125.98]	[124.18	125.38]	[0.772	1.882]
4	[124.77	126.14]	[123.83	124.87]	[125.57	126.35]	[124.52	125.45]	[125.42	125.73]	[0.442	1.404]
5	[122.07	123.02]	[123.06	124.51]	[126.1	126.96]	[123.99	125.28]	[124.8	124.91]	[0.742	1.974]
6	[124.25	125.72]	[122.86	124.43]	[124.3	125.24]	[122.04	123.27]	[124.6	125.79]	[0.746	1.916]
7	[124.54	125.34]	[124.07	125.04]	[124.68	125.69]	125.08	126.26]	[124.97	126.1]	[0.672	1.356]
8	[124.83	125.6]	[123.07	124.18]	[124.31	124.8]	[123.79	125.32]	[124.89	126.3]	[0.510	1.614]
9	[126.61	127.84]	[124.73	125.87]	[123.82	124.98]	[124.45	125.79]	[123.74	125.1]	[0.880]	2.034]
10	[123.97	124.91]	[124.55	125.25]	[123.37	124.21]	[125.93	126.01]	[123.09	123.6]	[0.586	1.524]
11	[124.92	126.24]	[125.05	126.58]	[125.19	125.98]	[125.35	127.04]	[124.33	125.42]	[0.914	1.560]
12	[125.53	126.92]	[126.86	127.4]	[124.09	125.39]	[125.01	125.54]	[125.41	126.14]	[0.442	1.482]
13	[124.28	125.41]	[124.54	125.42]	[123.97	124.67]	[126.2	126.87	[124.28	125.43]	[0.864	1.494]
14	[124.22	125.29]	[123.92	124.26]	[124.74	125.87]	[124.15	125.28]	[124.34	125.43]	[0.734	1.288]
15	[125.47	126.87]	[124.09	125.44]	[124.33	125.62]	[124.18	125.5]	[123.54	124.73]	[0.866	1.764]
16	[124.52	124.95]	[122.95	124.59]	[122.87	123.97]	[125.94	126.48]	[125.4	126.15]	[0.498	1.620]
17	[125.44	126.67]	[126.12	128.07]	[124.39	124.55]	[124.53	126.4]	[125.01	126.16]	[0.848	1.998]
18	[123.64	124.68]	[124.57	125.15]	[126.2	127]	[127.22	128.69]	[123.61	124.57]	[0.762	2.036]
19	[122.9	123.42]	[124.36	125.3]	[122.9	124.11]	125.54	127.22]	[124.25	125.59]	[0.640	2.032]
20	[125.26	126.01]	[124.83	125.71]	126.32	127.4]	[123.94	125.26]	[124.26	125.73]	[0.654	1.582]
21	[124.18	125.51]	[124.74	125.41]	[123.07	123.53]	[126.19	127.29]	[125.21	126.48]	[0.726	1.766]
22	[124.43	124.94]	[123.61	124.01]	[123.78	124.01]	[123.9	125.65]	[124.78	126.07]	[0.386	1.490]
23	[124.33	125.39]	[123.16	124.68]	[123.77	124.78]	[124.29	125.7]	[125.19	126.32]	[0.648	1.678]
24	[123.41	124.8]	[122.95	124.03]	[123.91	124.99]	[122.31	123.61]	[126.87	128.08]	[1.034	2.396]
25	[122.61	123.92]	[125.25	125.88]	[123.76	124.84]	[122.95	124.42]	[123.86	124.93]	[0.658	1.698]
26	[124.01	125.72]	[123.21	124.51]	[125.21	126.91]	[122.07	123.32]	[127.12	127.98]	[0.962	2.948]
27	[125.71	126.83]	[124.95	125.89]	[124.7	125.77]	[125.92	126.58]	[123.06	123.76]	[0.632	1.694]
28	[124.64	125.43]	[123.74	125.09]	[124.39	125.52]	[122.76	123.77]	[124.83	126.06]	[0.750	1.640]
29	[123.37	124.77]	[124.24	125.81]	[124.44	125.13]]	[125.09	126.49]	[125.26	125.6]	[0.646	1.594]
30	[123.97	125.26]	[124.47	125.31]	[124.44	125.48]	[124.37	125.64]	[125.15	126.24]	[0.834	1.312]

Riaz and Saghir [6] in relation to  $\widetilde{ARL}_1$  properties. The proposed design is set up for  $\widetilde{ARL}_0 \in [100, 100]$  in view to estimate the value of  $\widetilde{ARL}_1$ . The proposed control chart has been evaluated at assumed neutrosophic samples  $\widetilde{n} \in [2, 4]$  and  $\widetilde{n} \in [6, 8]$  while the existing MD control chart is constructed at average sample sizes 3 and 7. The estimated  $\widetilde{ARL}_1$  are presented in Table 3.

The results given in Table 3 show that the conventional approach of the MD control chart provides  $\widetilde{ARL}_1$  within the imprecise intervals resulted from the proposed approach. The design will be considered more adequate and effective if it provides estimates in indeterminate range rather than exact value under the uncertainty situations as described in [32]. It is also worth mentioned, results of the proposed design of  $\widetilde{MD}$  control chart coincide with the conventional MD control chart under zero indeterminacy i.e.,  $\mu_L = \mu_U = \mu$ ,  $\sigma_L = \sigma_U = \sigma$ ,  $\Delta RL_L = \Delta RL_U = \Delta RL_2$  and  $n_L = n_U = n$ .

Moreover, the neutrosophic *ARL* value calculated previously is a function of some assumed constant values of the design parameters and shift amount.

In real-life circumstances, these parameters and shift constant are not known in advance [33]. Therefore some researchers recommend to use the *ARL* as a function of estimated parameters instead of constant values [34]. The *ARL* based on estimated parameters becomes a random variable

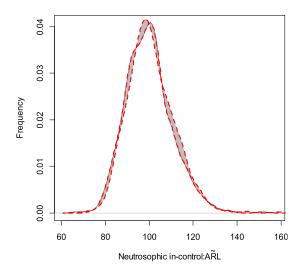


FIGURE 5. The density plot of  $\widehat{ARL}_0$  values for 10000 simulated  $\widehat{MD}$  control charts with  $\alpha = 0.01$  and  $\widetilde{n} \in [4, 6]$ .

because different samples can result in different estimated values. In such situations, the average of the *ARL* values namely expected average run length (*EARL*) is determined as one of the performance metrics in order to measure the effect of estimated parameters on the performance of the proposed design. Based on 10000 simulated phase-1 data sets from



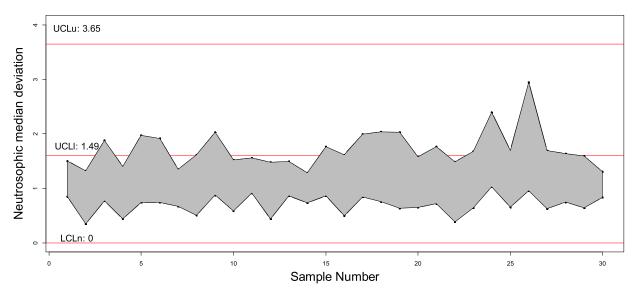


FIGURE 6. The  $\widetilde{\text{MD}}$  control chart for observing the neutrosophic process dispersion parameter.

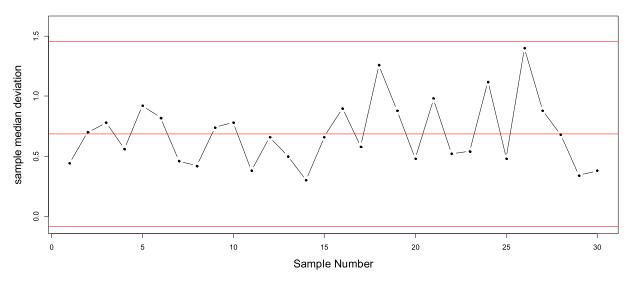


FIGURE 7. The existing MD control chart for observing the process dispersion parameter.

a neutrosophic normal distribution lead to various neutrosophic control limits of the proposed control chart. This resulted in a sampling distribution of in-control  $\widetilde{ARL}_0$  values which is given in Figure 5.

Figure 5, shows the density plot of in-control neutrosophic  $\widetilde{ARL_0}$  values, obtained from 10000 simulated  $\widetilde{MD}$  control charts based on  $\alpha=0.01$  and  $\widetilde{n}\in[4,6]$ . At the given false alarm rate  $\alpha=0.01$ , the desired value of  $\widetilde{ARL_0}$  is [100, 100]. It is clearly shown in Figure 5, averaging over 10000 calculated values of the neutrosophic EARL values provide  $EARL\in[99.12,100.87]$  which is suitably closer to the desired value of  $\widetilde{ARL_0}$ .

## **V. ILLUSTRATIVE EXAMPLE**

In order to demonstrate the control procedure of the new method, data from an operating manufacturing operation was utilized. Utilizing authentic data assists in developing understanding of the implementation procedure of the proposed MD control chart. The manufacturing enterprise is Phase I database of the yogurt cup filling process [35]. The indeterminate measured data on quality characteristic of the filling process is taken in thirty groups each with five observations that are recorded in range and given in Table 4. The data from an original source are taken in exact observations at assumed target value equal to 125g. To support in understanding the preceding idea of the proposed chart, neutrosophic data are generated according procedure defined in [36]. The generated data on each studied variable are now deliberately in range instead of exact values. The proposed control chart utilizes the neutrosophic median deviation to monitor the process variability. Therefore, neutrosophic median deviation for each subgroup is computed and given in last column of the Table 4.



The 3-sigma control limits of the  $\widetilde{MD}$  control chart for data given in Table 3 can be obtained as:

$$UCL = [1.4895, 3.6518]$$
 $\widetilde{MD} = [0.7160, 1.7201]$ 
 $LCL = [0, 0]$ 

Here, the *LCL* is set to zero because of resulted negative values for given data at specified  $\tilde{n}$ . Whereas the probability limits at  $\alpha$  equal to 0.002, using (11) would lead to:

$$UCL = [1.7570, 4.2201]$$
  
 $LCL = [0.1305, 0.3166]$ 

Both approaches provide neutrosophic probability limits that differ greatly for given data. The proposed  $\widetilde{MD}$  control chart for observed quality characteristic is schematically shown in Figure 6

The Figure 6 indicates that the plotted neutrosophic median deviations exhibit random pattern and inside the control limits. Consequently, process may conclude as a state of in-control. In Figure 7, the conventional 3-sigma *MD* control chart has been set up for original data set that does not contain any indeterminacy. From this approach, similar conclusion may be inferred about the existing state of the process.

### VI. CONCLUSION

In this study, a modified design of the MD control that deals with neutrosophic data has been presented. To evaluate the performance of the proposed chart some related neutrosophic measures as neutrosophic run length  $(\widehat{ARL})$ , operating characteristic curve  $(\widehat{OC})$  and power are developed. It has been demonstrated that how this newly design could be constructed using simulated and real-life data. Comparisons of the proposed  $\widehat{MD}$  control chart with other neutrosophic competitor designs of R and S charts are provided. By employing a simulation study, it has been observed that proposed  $\widehat{MD}$  control chart considerably outperforms in terms of detecting the shift in the process as to existing neutrosophic R and S control charts.

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**ZAHID KHAN** received the Ph.D. degree from the University Technology PETRONAS, Malaysia, in 2017. He is currently an Assistant Professor with the Department of Mathematics and Statistics, Hazara University, Pakistan. His research interests include robust estimation in nonlinear regression and statistical methods for industrial process control.



MUHAMMAD GULISTAN received the M.Phil. degree from Quaid-e-Azam University, Islamabad, in 2011, and the Ph.D. degree from Hazara University, in 2016. He is currently working as an Assistant Professor with the Department of Mathematics and Statistics, Hazara university. He published more than 60 research articles in different well reputed journals. He supervised over 25 M.Phil. and five Ph.D. research students. His areas of research are cubic sets and their general-

izations, non-associative hyper structures, neutrosophic cubic sets, neutrosophic cubic graphs, and decision making.



WATHEK CHAMMAM was born in Gabès, Tunisia, in 1980. He received the B.S. degree in mathematics from the University of Gabès, Gabès, in 2004, and the master's and Ph.D. degrees in mathematics from the Faculty of Science of Sfax, Sfax, Tunisia, in 2008 and 2012, respectively. In 2008, he joined the Mathematics Department, University of Gabes, as a Lecturer and in 2013, he became an Assistant Professor. Since September 2014, he has been with the Department

of Mathematics, College of Science Al-Zulfi, Majmaah University, KSA. His current researches include special function, number theory, algebra analysis, and theory of fuzzy set and applications.



**SEIFEDINE KADRY** received the bachelor's degree in applied mathematics from Lebanese University, in 1999, the M.S. degree in computation from Reims University, France, and EPFL, Lausanne, in 2002, the Ph.D. degree from Blaise Pascal University, France, in 2007, and the HDR degree in engineering science from Rouen University, in 2017. He is working as an Associate Professor with Beirut Arab University, Lebanon. His current research interests include education

using technology, smart cities, system prognostics, stochastic systems, and probability and reliability analysis. He is a Fellow of IET, ACSIT, and ABET program evaluator.



**YUNYOUNG NAM** (Member, IEEE) received the B.S., M.S., and Ph.D. degrees in computer engineering from Ajou University, South Korea, in 2001, 2003, and 2007, respectively. From 2007 to 2010, he was a Senior Researcher with the Center of Excellence in Ubiquitous System. From 2010 to 2011, he was a Research Professor with Ajou University. He also spent time as a Post-doctoral Researcher at the Center of Excellence for Wireless and Information Technology, Stony

Brook University, NY, USA, from 2009 to 2013. From 2013 to 2014, he was a Postdoctoral Fellow with the Worcester Polytechnic Institute, Worcester, MA, USA. In 2017, he was the Director of the ICT Convergence Rehabilitation Engineering Research Center, Soonchunhyang University, where he is currently an Assistant Professor with the Department of Computer Science and Engineering. His research interests include multimedia database, ubiquitous computing, image processing, pattern recognition, context-awareness, conflict resolution, wearable computing, intelligent video surveillance, cloud computing, biomedical signal processing, rehabilitation, and healthcare system.

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