#### UNM-G ACCEPTABLE COMPUTER USE

# Effective Date: 3 September 2010 Subject to Change Without Notice

#### 1. General

The University of New Mexico - Gallup (UNM-G) provides computing services to University faculty, staff, students, and specified outside clients of the University. These services may be used only for furthering the education, research, and public service mission of UNM-G and may not be used for commercial purposes or profit-making. The use of UNM-G computing services is a privilege. Users who have been granted this privilege must use the services in an appropriate, ethical, and lawful manner. Unauthorized access is prohibited and may be monitored and reported to the proper authorities. For the purposes of this policy computing services include all UNM-G information and systems using hardware, software, and network services including computer resources entrusted to the UNM-G by other organizations.

#### 2. Rights and Responsibilities

The UNM-G does not provide a warranty, either expressly or implied, for the computing services provided. The UNM-G reserves the right to limit a computer user's session if there are insufficient resources, and to cancel, restart, or hold a job, process, or program to protect or improve system performance if necessary.

# 2.1. User Responsibilities

Users are responsible for all their activities using computing services and shall respect the intended use of such services. Users must understand and keep up-to-date with this policy and other applicable UNM-G and University computer policies and procedures.

Users shall respect all copyrights including software copyrights. Users shall not reproduce copyrighted work without the owner's permission. In accordance with copyright laws, including the Digital Millennium Copyright Act, University Counsel's Office, upon receipt of official notice from a copyright owner, may authorize blocking access to information alleged to be in violation of another's copyright. If after an investigation information is determined by University Counsel's Office to be in violation of another's copyright, such information will be deleted from University computing systems.

## 2.2. Misuse of Computing Services

UNM-G reserves the right to sanction a user pursuant to **Section 4.** herein if it is determined, after an investigation by the appropriate office, that the user violated federal or state law or University policy by misusing UNM-G computing services. In addition to other standards listed in this policy, examples of misuse include, but are not limited to:

- attempting to defeat or circumvent any security measures, controls, accounts, or record-keeping systems;
- using systems for unauthorized access;
- intentionally altering, misappropriating, dismantling, disfiguring, disabling, or destroying any computing information and/or services;
- using computing services for workplace violence of any kind as defined in "<u>Campus Violence</u>" <u>Policy 2210</u>, UBP;
- using computing services for unlawful purposes including fraudulent, threatening, defamatory, harassing, or obscene communications;
- invading the privacy rights of anyone;
- disclosing or using non-public information for unauthorized purposes,
- disclosing student records in violation of FERPA;
- accessing medical information about a patient, employee, or student without having a legitimate and authorized University purpose;
- disclosing or transmitting any identifiable medical information except as permitted by

University policy and applicable state and federal law and regulations; or

• violating copyright laws.

### 2.3. Incidental Personal Use

UNM-G allows incidental personal use of computing services. Such use must not interfere with an employee fulfilling his or her job responsibilities, interfere with other users' access to resources, or be excessive as determined by management.

# 3. Privacy Limitations

Users, including managers, supervisors, and systems administrators shall respect the privacy of other users. Users must be aware, however, that computing systems can never be totally secure and the UNM-G cannot guarantee privacy.

While UNM-G does not routinely monitor individual usage of its computing resources, the normal operation and maintenance of the UNM-G's computing resources require the backup and storage of data and communications, the logging of activity, the monitoring of general usage patterns, and other such activities that are necessary for the rendering of services.

UNM-G may also specifically access and examine the account of an individual user if necessary to comply with federal or state law or if there is reasonable suspicion that a law or University or UNM-G policy has been violated and examination of the account is needed to investigate the apparent violation. Requests for access based on reasonable suspicion must be approved in writing, in advance, by the Executive Director or appropriate senior University official above the Executive Director. Each request must specify the purpose of access and such access will be limited to information related to the purpose for which access was granted. If such access is being requested by a the Executive Director, access must be approved by the vice president. If access is being requested by the vice president, access must be approved by the President. If such access is being requested by the President, access must be approved by the UNM Board of Regents. The Regents' Internal Auditing Policy authorizes the University Audit Department full and unrestricted access to all University records.

Accessing an employee's computer files for work-related, noninvestigatory purposes--i.e., to retrieve a file or document needed while the employee who maintains the file or document is away from the office--is permitted and does not require authorization by a vice president as long as access is limited to the work-related need. When an employee separates from the UNM-G, work-related files remain the property of UNM-G and/or the University.

Communications and other documents made by means of University computing resources are generally subject to New Mexico's Inspection of Public Records Act to the same extent as they would be if made on paper. Information stored electronically may also be made available in administrative or judicial proceedings; therefore, all employees are urged to use the same discretion and good judgment in creating electronic documents as they would use in creating written paper documents. The University will disclose illegal or unauthorized activities to appropriate University personnel and/or law enforcement agencies.

## 4. Sanctions

Use of UNM-G computing services in violation of applicable laws, University or UNM-G policy may result in sanctions, including withdrawal of use privilege; disciplinary action, up to and including, expulsion from the University or discharge from a position; and legal prosecution under applicable federal and/or state law.