UNM-GALLUP COVID-19
4.28.2020 Update

These UNM-Gallup updates are intended to keep our campus informed on developments related to the COVID-19 Coronavirus outbreak. The Chancellor’s Weekly Brief will also be distributed on Fridays. For additional information, please rely on www.unm.edu/coronavirus or www.gallup.unm.edu/coronavirus

Chancellor’s Open Office Hour – Today at 4 p.m.:

Please join us today for the Chancellor’s Open Office Hour at 4 p.m. on Zoom. Instructions are posted below.

Join Zoom Meeting
https://unm.zoom.us/j/209786397

Meeting ID: 209 786 397

One tap mobile
+16699006833,,209786397# US (San Jose)
+13462487799,,209786397# US (Houston)

Zoom Quick Start Guide:

If you have never used Zoom before, please install the client in advance of the webinar:

For Windows and Mac Users:

https://unm.zoom.us/client/latest/ZoomInstaller.exe

Zoom Mobile Apps:


CONGRATULATIONS TO DR. SABRINA EZZELL:

Congratulations are in order for Dr. Sabrina Ezzell, who recently completed her doctorate in education! Her dissertation is titled *Progression and Completion Rates of Remedial Students in a Community College Setting*.

“It really feels good to achieve this milestone,” said Dr. Ezzell. “I learned about New Mexico’s remedial student performance in 2015 and felt that research on the subject could benefit our students at UNM-Gallup. It took a village to get me to this point. I would like to thank Brittany Babycos for providing me with the data that I needed—along with leadership, faculty, and staff across campus who supported and encouraged me along the way.”

On behalf of the UNM-Gallup community, Congratulations on this wonderful achievement!

COVID-19 STAFF NEEDS ASSESSMENT SURVEY:

Please take some time to fill out the UNM COVID-19 staff assessment survey to better understand your needs during this limited operations period. Whether you have feedback regarding communications, your safety and productivity, or your well-being, this is a terrific feedback survey available in English and Spanish.

SUPPORT CIRCLE THIS THURSDAY, APRIL 30:

From Dr. Lora Stone:

The Afternoon Support Circle continues this Thursday. We know that many are going through a lot right now—both because of COVID-19 and for other reasons entirely—and we continue to provide an ongoing space for folks to be able to talk about their experiences and what they're going through in a supportive and safe environment. A victim advocate is available for anyone needing additional individual support.

- Topic: Afternoon Support Circle
- Time: Apr 30, 2020 01:00 PM Mountain Time
- Join Zoom Meeting: [https://unm.zoom.us/j/92323627295](https://unm.zoom.us/j/92323627295)
IMPORTANT UNM IT SECURITY & USABILITY IMPROVEMENTS:

As we continue to operate remotely, UNM has recently improved information security and usability on the university’s systems and services. Please take the time to review these updates:

**Zoom Security for Main Campus & Branches**

UNM Information Security and Privacy Office worked with IT service owners to review how Zoom would be used at UNM, and to help ensure that appropriate safeguards were in place to protect UNM data in use through the UNM Zoom service.

UNM has also recently provided all meeting hosts with recommendations for how to secure Zoom sessions and protect the privacy of meeting participants without limiting the ability of UNM community members to have open meetings with colleagues at other institutions. This information can be found at at.unm.edu/media-collaborative-apps/zoom-web-conferencing.html

**External Email Notification Banner and Message Preview in LoboMail**

On Dec. 12, 2019, a banner was added to all e-mails sent from outside UNM’s e-mail system. This was in response to the detection at UNM of a virus that proliferated through external email phishing and had previously caused a peer institution in New Mexico to physically shutdown for 3 weeks last fall. While this banner has been an important step in mitigating dangerous phishing attacks, we acknowledge that the existing banner minimizes the ability for users to see a preview of the email message content.

After business hours on April 28, 2020, we will alter the text used for flagging e-mails sent from outside the UNM e-mail system so that the banner alert is smaller and message content is viewable in preview windows. We will continue to whitelist external entities that have a need to send emails on behalf of UNM.

Here are some important tips to protect your account from phishing:

- Always be cautious with externally flagged e-mails and especially when opening attachments or following links from unverified or external sources.
- Never provide your password through e-mail, even for a password reset.
- If you receive phishing email, any e-mail asking for your password or for Personally Identifiable Information (PII), please forward the e-mail as an attachment to security@unm.edu. For instructions on how to forward email as an attachment, or to see whether UNM IT is already aware of specific phishing email, please visit phishbowl.unm.edu. Additional information on reporting incidents to UNM’s Information Security and Privacy Office is available at ISPO.unm.edu.

The full article goes into greater detail on these improvements and provides additional areas where IT has increased security and usability for us.
FIREWALL UPGRADE THIS FRIDAY, MAY 1 (REMINDER):

The UNM IT Network team will be on campus Friday, May 1 after 10 AM to complete an upgrade on the Gallup campus firewall to keep it in a current and supportable state. There is not an anticipated outage as campus is served by redundant firewalls. While in town, the team will also complete an upgrade on the firewall on North Campus and there will be a one-hour outage in the afternoon at that site while the work is completed.

LIMITED OPERATIONS EXTENDED TO MAY 16 (REMINDER):

Yesterday, President Garnett Stokes extended our period of limited operations for UNM through Saturday, May 16. UNM-Gallup will continue to follow our guidelines that have been implemented for the past several weeks:

- All UNM-G physical facilities will be accessible by authorized Tier 1 personnel only until further notice. The fitness trail is also closed.
- This excludes: 1) The general public; 2) Admitted and registered students; and 3) Tier 2 and Tier 3 employees.
- Our courses in progress will be conducted via remote instruction through the end of this semester and through the summer.
- Mail continues to be sorted every Wednesday. Please contact Linda at lbegayne@unm.edu to schedule UNM official business only mail and financial aid checks.

UNM COVID-19 SELF-REPORTING REQUIREMENTS (REMINDER):

UNM has implemented a policy for self-reporting either symptoms of or a positive test for COVID-19 in order to support efforts to slow the spread of infection. This is both to connect Lobos to resources that can support them, and to help the University assess the community impact of the virus.

This policy is specific to those individuals who are either currently working or residing on UNM main or branch campuses, or who have been physically on those campuses since April 3. It does not apply to the UNM Health Sciences Center, for which a separate HSC policy has been developed.

For guidelines and more information, please visit www.unm.edu/coronavirus and navigate to the bottom of the page.
UNM-GALLUP ADVISING RESOURCES (REMINDER):

We’ve updated our UNM-Gallup advising page to add additional resources:

Student Q&A: COVID-19 Measures for Student Academic Success

Due Diligence in Alternative Methods of Advising

Student CR/NC Policy Update

UNM Registration How-To Video

HELPFUL LINKS:

UNM-Gallup Coronavirus Updates | UNM Main Campus Coronavirus Updates

Adobe License for Faculty & Staff | Faculty Resources

Student Resources | Student Survey

Community Resources | UNM Forum