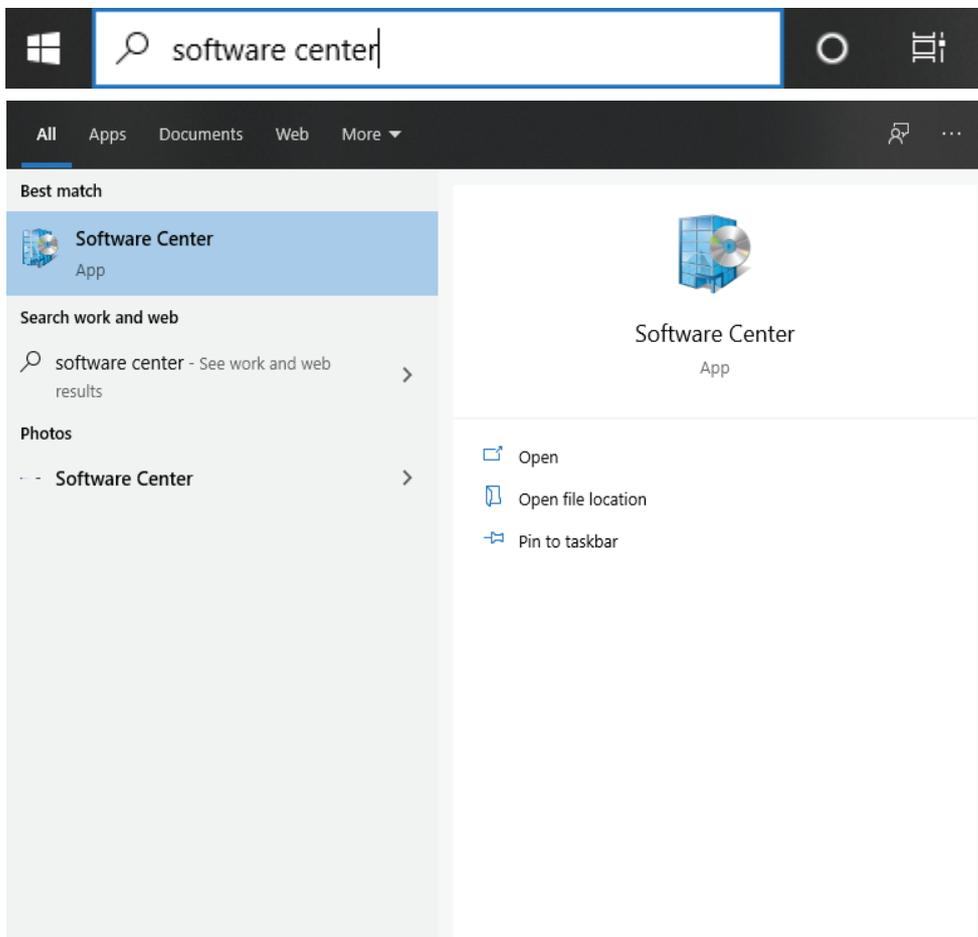


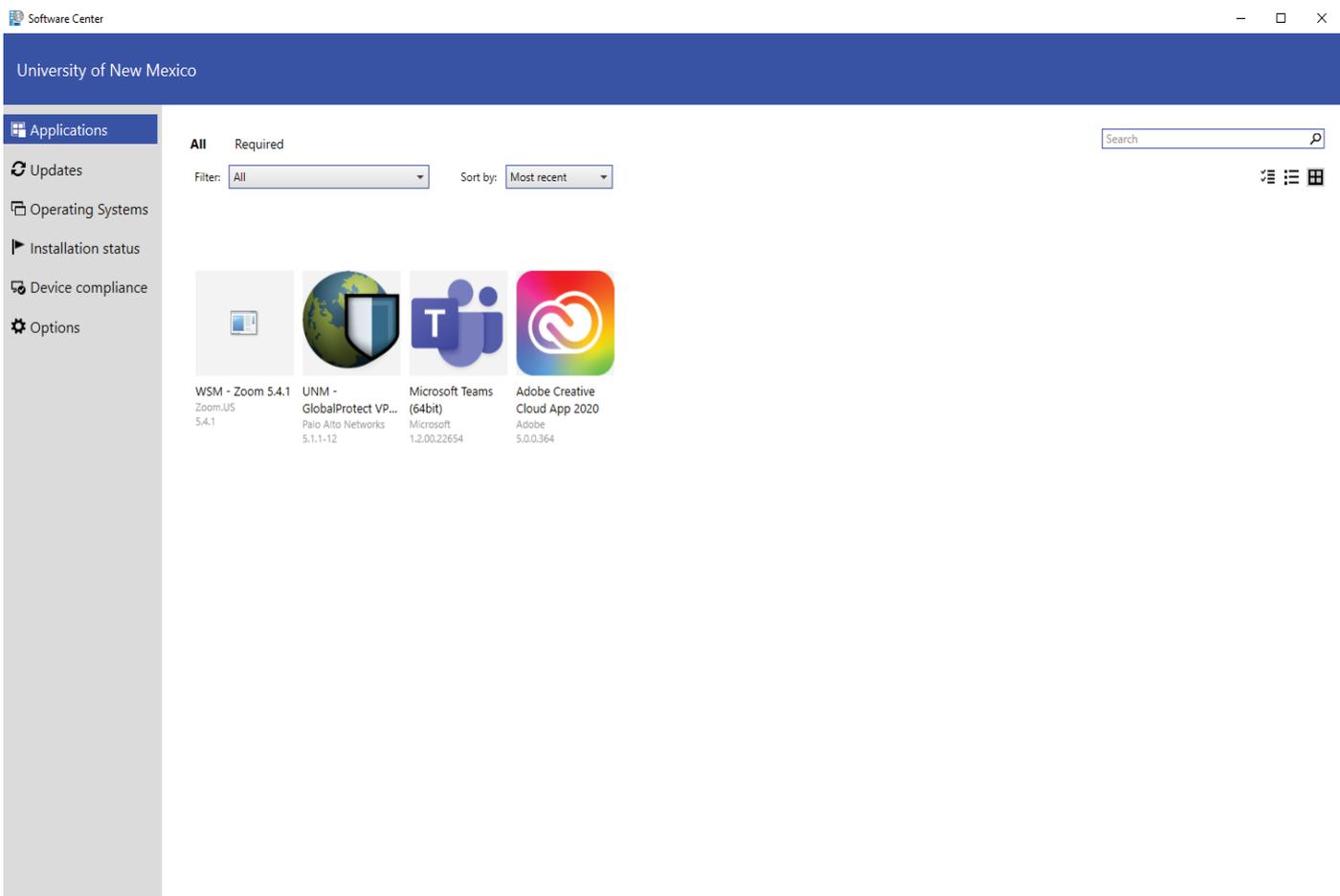
Software Center is part of Microsoft's System Center Configuration Manager (SCCM), which allows UNM IT to manage, support, and update applications and machines across campus. Software Center allows end-users to install/uninstall UNM approved applications without administrator privileges, on or off campus without having to contact IT staff for assistance.

> Launching Software Center

1. Click on the **Start menu**
2. Type software center



3. Click on Software Center, the software center app opens. Once in Software center, users will see a list of the applications that are available for download. These are software that have been approved and supported by UNM-Gallup IT.



4. To install a software, click on its icon in the list, for example, Microsoft Teams.

5. Click the install button. After the install completes, the software icon should appear on your Desktop or in your list of programs. Click this icon to launch your newly installed program.

Manually Installing Updates

1. Open Software Center

2. Select the Updates tab. You'll see a list of updates if there are any pending for your device.

Note: The updates might be listed in various states (e.g already installed, waiting to install, or pending restart).

3. Double-click an update to open it.

If the update hasn't been installed, you'll be able to install it right away or schedule it to install outside of your business hours.

4. Click Install. The update will begin to download and install in the background.

Note: The install time for a feature update can take up to 3 hours depending on your device.

5. Click Schedule to schedule the update outside of business hours.

6. Click Restart once the installation has completed.

Note: the restart time for a feature update can take up to 30 minutes